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PATENT  
Attorney Docket No.: 026808-003100US  
Client Ref. No.: BL-232

TOWNSEND and TOWNSEND and CREW LLP

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Jose R. Lopez, Jr.

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

SAXENA, Piyush *et al.*

Application No.: 10/802,190

Filed: March 17, 2004

For: WEB-ENABLED UPS

Customer No.: 20350

Confirmation No. 3429

Examiner: RUTLAND WALLIS,  
Michael

Technology Center/Art Unit: 2836

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed January 12, 2009, please enter the  
following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 10 of this paper.